

Strategic TVET Management and Institutional Leadership

Sample Course: Quality Management and Quality Assurance in TVET Institutions

As the demand for skilled labour grows, maintaining high standards in vocational education is key to improving employability and national development. Quality management and quality assurance are essential for ensuring that TVET institutions deliver labour market-relevant and effective training.

This course provides a systemic approach to quality management and assurance in TVET institutions.

Content, elements, format and duration can be customised to the respective needs

Learning outcomes

On completion of the training, participants are able to

- define the need for quality development in TVET
- identify, describe and define various processes in their institutions related to quality management and assurance
- conduct self-assessments against established quality criteria and standards
- set-up a simple institutional quality assurance (QA) system, including designing QA tools and instruments
- communicate and foster a “quality culture” in their TVET institutions

Contents

- General aspects of quality management systems in TVET institutions and at national level
- Quality standards, indicators and criteria
- Quality management approaches (ISO, Total Quality Management – TQM)
- Identification and description of different types of processes in TVET institutions
- Quality assurance according to the Deming PDCA cycle (Plan-Do-Check-Act Cycle)
- Institutionalising a quality assurance system

Formats

Face-to-face or hybrid.

The implementation of the training considers interactive methods and encourages participants to transfer the gained knowledge to their working context.

Language

- English
- Upon request: other languages with interpreters

Target groups

- TVET management staff
- Decision makers from relevant ministries, authorities and institutions

Duration

- 5 days

Additional option

- Online coaching

Certificate

The participants will receive a certificate of participation after successful completion of the course.

Your contact

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